



THE INDIAN PHARMACEUTICAL ASSOCIATION (IPA)

...CRUSADE FOR THE PROFESSION

Anantapur Local Branch

COVID-19 Helpline and Information Center

The COVID-19 Helpline and Information Center provides unbiased and updated information about COVID-19 obtained from trusted information resources made available in World Health Organization (WHO); Centers for Disease Control and Prevention (CDC); Ministry of Health and Family Welfare (MoHFW) Government of India; and Health, Medical and Family Welfare Department, Govt of Andhra Pradesh.

- The helpline and information center works from morning 09.00 AM to evening 06.00 PM.
- The COVID-19 helpline and information center services are operated in Anantapur, Kurnool, Kadapa, Chittoor, and Nellore districts of Andhra Pradesh, supported by Raghavendra Institute of Pharmaceutical Education and Research (RIPER) Autonomous, Santhiram College of Pharmacy (SRCP), Annamacharya College of Pharmacy (ANCP), Sri Padmavathi School of Pharmacy (SPSP), Seven Hills College of Pharmacy (SHCP) and Sun Institute of Pharmaceutical Education and Research (SIPER) respectively.
- The Hero Clinical Pharmacists and the COVID -19 Pandemic (PharmD graduates and interns) provides comprehensive general, Institutional, Governmental and Society COVID-19 treatment guidelines; evidence-based reviews and podcasts of potential pharmacotherapeutic treatment options for COVID-19; and support for all healthcare providers to enhance the safe use of medications, deliver quality care, and enhance patient outcomes.
- The public could contact their respective district helpline centers to obtain the information about COVID-19.
- The services provided by the COVID-19 helpline and information center could be utilized by students, family members, teaching and non-teaching, and administrative staff of all JNT University Anantapur affiliated colleges in the region of Anantapur, Kurnool, Kadapa, Chittoor, and Nellore districts respectively.

COVID-19 Helpline and Information Center (Under Jawaharlal Nehru Technological University Anantapur, Ananthapuramu – 515002, Andhra Pradesh, India); provides following services:

- Assists public in early detection of COVID-19 symptoms and guides them to go for home isolation or hospitalization based on their test results by consulting the healthcare experts.
- Delivers trusted information about COVID-19 vaccines and guides the public in getting vaccination.
- Provides assistance towards COVID-19 and post COVID-19 dietary and life style changes, and requirement of physician consultation.
- Affords effective counseling and advocacy about drugs used during COVID-19 under home isolation, and guide patients regarding hospitalization.
- Potential informations regarding availability of beds for COVID-19 patients both in Government and Non-Government hospitals, will be provided based on updates available as per Health, Medical & Family Welfare Department, Govt of Andhra Pradesh.
- Delivers information about breathing exercises, prone positioning, and physiotherapy to improve oxygen saturation in home settings.
- Guidance to public about usage of mask, hand washing/sanitization, and maintaining physical distance in dealing with COVID-19 patient in home isolation.
- Information about private laboratories and testing centers for COVID-19 investigation will be provided.
- Disseminate informations regarding COVID-19 patients in need of plasma through our NSS units and social networks.
- Advocates available drug therapies for COVID-19 patients.

The idea of COVID-19 Helpline and Information Center was conceptualized by Prof. E. Kesava Reddy, Director of Evaluation, JNTUA and executed by Department of Pharmacy Practice and NSS Unit of Team RIPER,

Note: This is an Information resource only, not a substitute for any professional diagnosis or treatment. Please consult your healthcare provider before making any healthcare decisions. The helpline and information centers have no liability whatsoever suffered as a result of your reliance on the informations provided.

COVID-19 Helpline and Information Center Raghavendra Institute of Pharmaceutical Education and Research (RIPER) – Autonomous

(Under Jawaharlal Nehru Technological University Anantapur, Ananthapuramu – 515002, Andhra Pradesh, India)

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SANTHIRAM COLLEGE OF PHARMACY

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SEVEN HILLS COLLEGE OF PHARMACY

[AUTONOMOUS]

Venkatramapuram, Ramachandrapuram (Mandal), Chittoor (Dist), TIRUPATI - 517 561, A.P., INDIA Accredited "A" Grade by NAAC, Bangalore & NBA (U.G), New Delhi

Awarding University: JNT University Anantapur – Ananthapuramu Approved by AICTE & PCI, New Delhi Recognized by UGC Under Sections 2(f) & 12(B) of UGC Act 1956

COVID-19 Helpline and Information Center- Seven Hills College of Pharmacy

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